



Network Quality Management
"Customer Experience is Everything"

MyConnection ICC

Visualware® is a private Network Application and Performance Management Assessment Company, founded in 2001. We provide hardware, software and cloud solutions to Telco, VoIP and large enterprises worldwide. Our technology platform has the capability to measure, test and report the performance, quality and efficiency of network connections end-to-end and edge-to-edge. Visualware is in a unique position and currently the only one in the industry that offers this critical network assessment tool.

Visualware's mission is to provide a high-quality user experience (UX). Positive UX improves productivity and drives business growth. A poor network connection is the #1 complaint of online users.

FEATURED SOLUTION

MyConnection Server® (MCS) is a Network Assessment Toolset and our flagship product:

- Measures bandwidth performance
- Identifies throughput problems within the last mile
- Network assessment testing and reporting
- Pre-qualification for business services networks
- Benchmarks network deployments
- Identifies network routing problems, peering points and packet loss
- Resolves customer connectivity problems with minimal customer involvement
- Fully automated self-help support solutions

www.visualware.com



MyConnection ICC powered by MCS

MyConnection ICC (MICC) is Visualware's new Independent Certification Cloud solution. You can start performing network assessment tests to or from your network in just a few minutes. **MICC** enables quick and easy validation of the quality and performance of network connections between hosted **MyConnection Quality Assessment Points (QAPs)** in one or more city locations, and your client/server locations:

- Accurately tests and measures the quality, performance and efficiency of network connections, end-to-end and edge-to-edge
- Enables comprehensive network testing to or from Visualware's QAPs
- Provides enterprises with flexible spending options depending on customer's network assessment needs
- Performs precise assessment, validation and certification reporting with added quality analysis
- Delivers a flexible and cost-saving solution, easily add, change or remove testing components as needed

www.myconnectionserver.com